



October 5, 2009

**Product Bulletin**

**Subject: Facet International - Model FG-2XX-4 End Caps**

To all Facet International Aviation customers:

On September 14, 2009, Facet was made aware of an issue by Air BP Middle East. The bayonet end cap on Facet's 2" monitor elements was unable to clear this specific location's vessel guide plates (see attached picture). Investigation revealed both the bayonet and blind end caps of Facet's 2" monitors were approximately .020"/0.5 mm larger than specification. Furthermore, our investigation revealed the guide plates for these particular vessels did not allow "*sufficient clearance between the element outer diameter and the intermediate support grid.*" The combination of the two resulted in the interference. The issue has since been resolved.

As a result, Facet is releasing this bulletin to inform our customers that as of September 24, 2009 all 2" monitors manufactured from this date forward fall within the tolerance allowed by EI 1583. Please note, product made prior to this date meets all performance requirements set forth by EI 1583 and replacement of monitors in stock or already in service is **not** required.

Outside of this one instance, we have not been made aware of any other guide plate interference issues. In the event you do experience this issue, Facet will replace all required product and relevant guide plate along with any incurred freight fees at no charge.

We apologize for any inconvenience this may cause. For 60 years, Facet has strived to achieve a high level of integrity and quality in the manufacturing of our products. We appreciate your understanding.

